

# SMS Terms and Conditions

*31658 Youth Connection Helpline*

## **Program Description**

Youth Connection Helpline will provide clinical crisis text service for youth of St Louis city, St Louis county & St Charles county.

## **Supported Carriers**

Youth Connection Helpline is available on the following carriers:

Appalachian Wireless, AT&T, Bluegrass Cellular, Boost Mobile, Cellcom, Cellular Sount, Centennial Wireless, GCI Immix Wireless, Inland Cellular, IV Cellular, Nex-Tech Wireless, nTelos, Metro PCS, Sprint, T-Mobile, U.S. Cellular, United Wireless, Verizon Wireless, Virgin Mobile USA and West Central Wireless.

Carriers are not liable for delayed or undelivered messages.

## **Cost**

Message frequency may vary per request. There are no premium charges for texting Youth Connection Helpline for receiving the alert and info messages. However, message and data rates may apply.

## **How to opt out of service**

To opt out, text STOP at any time to 31658. An unsubscribe message will be sent to your mobile number confirming the cancellation, but no more messages will be sent from this program after that.

## **Support/Help**

For support or information about our service, text HELP at any time to 31658. You can also email at [sms@bhrworldwide.com](mailto:sms@bhrworldwide.com) or call 844-382-2541.

## **Privacy Policy**

For a complete copy of our privacy information, please visit: [Privacy Policy](#)

- We will never, under any circumstances sell or distribute your cell phone number to third parties or clients for whom you have not approved.
- We will never directly market to you any services for which you have not opted in, either by cell phone, text message or email.
- We will never distribute any personal information about you, including your phone number, name, billing information or any other piece of identifying information.

If you have questions, please send us an email at [sms@bhrworldwide.com](mailto:sms@bhrworldwide.com) or call 844-382-2541.